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## TUOLUMNE COUNTY TRANSIT AGENCY

## Request for Proposals (RFP) – Updated Response to Questions – 1.23.19 Real Time Passenger Information System (Updated answers highlighted in yellow)

1. **Question:** Does TCTA have a potential budget for the project that it's willing to share so that vendors can better understand fitting in the Optional requirements into the project?

Answer: TCTA does not have a fixed amount for this project.

2. **Question:** Is TCTA able to provide developer documentation on the Destination Signs? (Twinvision, Hanover, Mobilite)

Answer: We will try to provide this information.

3. Question: Who is the current technology vendor providing the CAD/AVL service?

**Answer: NextBus/Cubic** 

4. Question: Who is the current vendor providing dial-a-ride/paratransit software?

Answer: Storer Transportation our contractor is managing the day to day operations for Tuolumne County Transit is using DDS Wireless's ADEPT.

5. **Question:** Is TCTA interested in a mobile application for the paratransit system as well?

**Answer: No** 

6. **Question:** Is TCTA interested in possibly replacing the current paratransit provider if within budget?

Answer: No.

7. **Question:** Would TCTA be interested in any type of buy-back option if vendors were to propose new Mobile Data Terminals in order to offset some of the additional costs?

Answer: Yes, we are interested along with purchasing and/or leasing.

8. **Question:** Does TCTA currently have any type of Wayside or Outdoor LCD/LED displays for riders at bus stops or at the transit center? If so, can TCTA provide further information on those signs?

Answer: TCTA does not have any wayside or outside LED signs.

9. **Question:** Is TCTA interested in a Business Intelligence (BI) platform specifically designed for Transit agencies if within budget?

Answer: Yes.

10. Question: Does your agency currently own and/or expect to procure paratransit software in the future?

Answer: We do not own or use the paratransit software. TCTA does not plan acquiring new software as part of this RFP but might consider switching paratransit software in the future.

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11. **Question:** If so, can you offer any detail on current paratransit, on-demand, or demand-response programs?

Answer: N/A

12. Question: Have you established a preliminary budget or budget range for this project?

Answer: We have not set a budget for this project.

13. Question: Does your agency desire different announcements inside and outside—or the same?

Answer: Yes, we will need different announcements.

14. **Question:** If different, should the separate announcement zones be configurable from the cloud/software?

Answer: Yes.

15. Question: Is your agency tax exempt, and will a tax exemption certificate be provided?

Answer: Yes, we can.

16. Question: To ensure accurate APC pricing, can you please furnish the Number of doors per bus?

Answers: All of our buses have only one door for riders to access. Most of our buses have a driver door as well.

17. Question: What is the desired polling rate for GPS?

Answer: We are interested in proposals that have a variety of options and costs for the polling rate.

18. **Question:** Can you please confirm the width and height of all door openings in all vehicles for the APC option?

**Answer:** 

Cutaway Bus - 25.5 feet

**Height 84.5 inches** 

**Door Frame: 34 inches** 

Usable door width: 30.5 inches Larger Cut-away Bus – 32 feet

Height: 89 inches

**Door Frame: 34 Inches** 

**Usable door width 31 inches** 

**Trolley** 

Height 90.5 inches

Door Frame: 34 inches

**Usable door width: 31 inches** 

19. **Question:** Can the county consider an approach where they handle the provision of cellular data? We often find that government entities have the best pricing available for cellular data.

Answer: Yes we can and we are interested in hearing about both options.

20. Question: Has a physical bus stop survey been completed in the last five years?

**Answer: No** 

21. **Question:** If a feature full mobile friendly web page is provided can it alone meet the requirement for iOs and Android applications as well?

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Answer: No we are requesting an application in iOs and Andriod.

22. Question: For the Twinvision headsigns can you please share the model type?

Answer: We have two different models.

**TwinVision J1708 OCU (PCMCIA)** 

Type T/A VCH/OCU

Part Number 906-0001-628

**Twinvision OCU Smart System** 

**OCU, LT2U SMART SERIES** 

Part Number 906-2113-000

23. Question: Do all the Twinvision signs include a J1708 interface?

Answer: Unknown.

24. Question: Do all vehicle types require the entire scoped system?

Answer: We have three paratransit only vehicles Bus 49, 50, and 51. Depending on your proposal, they might need the entire scooped system or just the GPS tracking hardware on the bus.

25. Question: Can you please provide a desired 'go-live' date?

**Answer: Summer 2019** 

26. **Question:** Does the project require a google real-time feed for riders to access arrival information on Google?

Answer: We are not sure what this option is. We are interested in hearing more about this.

27. Question: Does any equipment need to be removed prior to installation?

Answer: Yes, if the contractor is planning on replacing the existing equipment.

28. Question: Who was the original 2014 AVL equipment purchased from?

**Answer: NextBus/Cubic** 

29. Question: Physical Interface of the GPS/Antenna or model #?

Answer: Unknown

30. **Question:** For deviated stop data and arrivals, is each deviation unique or are there set locations for the route to deviate upon request?

Answer: There are set bus stop locations for the deviated on-demand system.

31. **Question:** For login to the paratransit system, can the agency please provide the paratransit company and main contact as well as the latest version # of software?

Answer: DDS Wireless – ADEPT version 5.7.100

32. **Question:** In a proposed methodology where the proposed fixed route system may not need a tablet, can the agency still use their current tablet for paratransit as they are currently?

Answer: Currently our fixed Route NextBus system is not compatible with ADEPT software.

33. Question: Is there any requirement for SMS or IVR services?

Answer: Yes, we are interested in SMS and IVR.

34. **Question:** Is there any additional requirements for integration of paratransit services outside of the request for sharing a tablet and the deviated stops?

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**Answer: None** 

35. Question: Can a project budget be shared?

Answer: We have not set a budget for this project.